



RESIDENTIAL NOTICE

This notice was mailed using a legally mandated list.
As a result you may receive more than one copy.
Please share copies with your tenants.

Presorted
Standard
US Postage
PAID
Unicorn Group

500 Davidson Street
Novato, CA 94945
Phone: 415-892-1694
Fax: 415-898-2279
Hours: 8:00 a.m. to 4:30 p.m.
www.novatosan.com

BOARD OF DIRECTORS
Jean Mariani, President
Jerry Peters, President Pro-Tem
William C. Long
Brant M. Miller
Carole Dillon-Knutson

GENERAL MANAGER
Sandeep Karkal P.E.

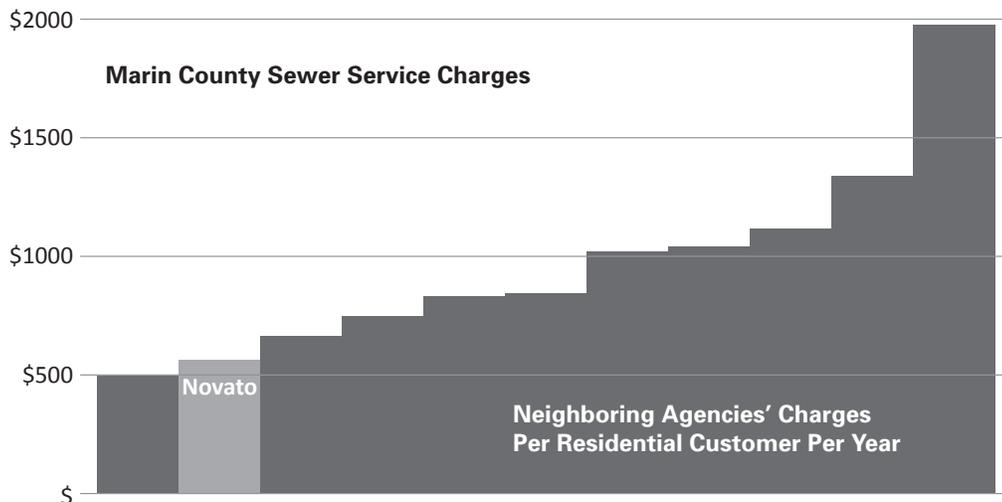
This Notice Provides Information about a Proposed Increase in the Sewer Service Charge, and a Public Hearing at Which Public Comments Will Be Considered.

Fairness Principle & Quality Service

Residential customers pay sewer service charges based on their winter water use. The charges were developed by an independent public finance firm which recommended that the modest increases described in this notice are needed to safely maintain sanitary sewer services to our community.

Novato Sanitary District's Costs Are Among the Lowest in the County

The District has been proactive in keeping costs down. We have among the lowest overall sanitary sewer service charges in the County and will remain among the lowest even if the proposed increases are approved.



Rate Summary: The District is proposing a sewer service charge increase of \$1.75 per month (or an average of about 3.5%) for most residential customers over each of the next five years.

A separate notice on non-residential rates has been sent to non-residential property owners. Copies are available on the District website or by contacting the District.



This Notice Provides Information about a Proposed Increase in the Sewer Service Charge, and a Public Hearing at Which Public Comments Will Be Considered. Please share copies with your tenants.

Why a Sewer Service Charge Increase Is Needed

Sewer service charges fund over 90% of District services, including operations, maintenance, and replacement of aging facilities, some of which date back to the 1950s. The District has made many improvements in recent years, such as upgrading treatment facilities, pump stations, and sewers. However, continued upgrades and increased levels of maintenance are needed to safely provide quality sanitary sewer services that protect public health and the environment. The proposed increases will allow the District to continue doing this while also keeping up with inflation.

Sewer Service Charge Based on Winter Water Use

Each residential customer is charged for sewer use in tiers based on water usage during the winter months. This generally reflects the amount of water that is used indoors and drained to the sanitary sewer system.

Sewer service is measured in Equivalent Dwelling Units (EDUs). Customers whose winter water use is: 200% or more than the average winter water use are charged 1.8 EDUs

26% to 199% of the average winter water use are charged 1 EDU

25% or less than the average winter water use are charged 0.6 EDUs

Note that the vast majority of customers are typically charged one EDU, including individually non-metered (multi-unit) residential customers.

Proposed Residential Rate Increase

At the hearing (date, time and location below), the Board of Directors will take public input, deliberate, and vote whether to raise sewer service charges to amounts no greater than those listed below:

The LOW water use charge is currently \$332 per EDU. It is proposed to increase to:

\$345 in 2016-17, \$357 in 2017-18, \$370 in 2018-19, \$382 in 2019-20, and \$395 in 2020-21.

The AVERAGE water use charge is currently \$552 per EDU. It is proposed to increase to:

\$573 in 2016-17, \$594 in 2017-18, \$615 in 2018-19, \$636 in 2019-20, and \$657 in 2020-21.

The HIGH water use charge is currently \$992 per EDU. It is proposed to increase to:

\$1,030 in 2016-17, \$1,068 in 2017-18, \$1,105 in 2018-19, \$1,143 in 2019-20, and \$1,181 in 2020-21.

If adopted, the new charges will be effective July 1, 2016, and first appear on the fall 2016 property tax bill.

If You Have Questions, Comments or Wish to Protest

How to Protest: By State law, any affected property owner or tenant may submit a written protest to the proposed sewer service charge increase. Protests may be mailed, faxed, emailed, or hand delivered in advance of or during the public hearing. Each protest must state that the identified property owner or tenant opposes the proposed increases; identify the parcel for which the protest is made (by assessor's parcel number or street address); identify whether the protester is a property owner or tenant; and include the name and signature of the protester(s). Only one protest will be counted per parcel. Protests may be submitted to the address, fax number, or e-mail address below. To be counted, protests must be received before the hearing ends. If there are valid protests representing a majority of properties, the Board cannot adopt the proposed rates.

Address the Directors: Attend the Public Hearing on June 13, 2016 at 6:00 p.m.,
500 Davidson Street, Novato, CA 94945

Write or Hand Deliver: Novato Sanitary District, Attn: Board of Directors,
500 Davidson Street, Novato, CA 94945

E-mail: info@novatosan.com

Fax: (415)898-2279