



# NOVATO SANITARY DISTRICT

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## INFORMATION SHEET

### Low Income Sewer Rate Assistance Program (LISRAP) for Single Family Residential Households For Fiscal Year 2020-21

**Program Summary:** Novato Sanitary District's Low-Income Sewer Rate Assistance Program (LISRAP or Program) is available to eligible, low-income single-family residential ratepayer households. The program provides a ten per cent (10%) rate discount to eligible households.

**Eligibility Requirements:** 1) Income eligibility is demonstrated by being enrolled in the PG&E CARE Program (California Alternate Rates for Energy Program). 2) The rate payer household must also include a customer of the District who pays the District charges as shown on their property tax bill.

**The Following Are Not Eligible for the Program:** Single family residences with accessory dwelling units, ratepayers with a PG&E master meter, and entities who are not a ratepayer of the District. Non-household family members, neighbors, friends, homeowners' associations, landlords, are also not eligible, although they may apply on behalf of other eligible customers.

**The Discounted Rate:** The 2020-21 discounted rates will vary, as the Sewer Service Charge varies with water use.

RATE CATEGORY	SEWER SERVICE CHARGE	LISRAP CHARGE WITH 10% DISCOUNT
Low Water Use	\$395	\$355
Average Water Use	\$657	\$591
High Water Use	\$1,181	\$1,063

**Application Process:** If you meet the eligibility requirements above, fill out the attached one-page Application Form and return it to the District office with copies of: (1) Current PG&E bill which shows enrollment in the PG&E CARE Program, (2) Most recent County property tax bill, and (3) Proof of payment of County property tax bill (copy of the County payment receipt, cancelled check, etc.), if applicable.

**To Submit the Application or for More Information.** Submit the application and supporting documents via email to [info@novatosan.com](mailto:info@novatosan.com), with "LISRAP" in the subject line, by mail to the District office, or deliver in-person (please call ahead for an appointment). For more information, call the District or e-mail [info@novatosan.com](mailto:info@novatosan.com)

**Application Approval Process.** The application must be approved by the District. If approved before October 15, 2020, the District will transmit the discounted rate information to the County for payment on your 2020-21 County property tax bill, and your information will be kept on file for the next year. If the discount is not reflected on your 2020-21 property tax bill, or you are approved for LISRAP after you have paid your 2020-21 property tax bill (in part or full), please provide proof of payment of your property tax bill (County payment receipt, cancelled check, etc.) and you will receive a District check for any eligible discount amount(s).

**Once Enrolled, The Discount Will Be Applied Automatically to The Sewer Service Charge Being Charged to the Ratepayer of Record on Their County Tax Bill.** Program eligibility (CARE enrollment) will be reconfirmed every other fiscal year, which begins July 1<sup>st</sup>. The ratepayer is required to notify the District if they no longer qualify for the PG&E CARE program, or if they move to another single-family residence served by the District.

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